Marketing



Reaching Consumers from Every Angle

The Proven Winners marketing team is dedicated to communicating the brand promise to consumers everywhere – from online to social media, in stores and even on their daily commute. Here's how we are working to spread the message.

Building Social Communities

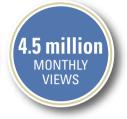
More than ever before, people are forming communities through social media. We are present on multiple channels every day of the year, inspiring, informing and encouraging people across North America to garden with Proven Winners. Laura and Aaron of Garden Answer support our ongoing social efforts through their inspiring DIY projects, sharable videos and stunning photography.





Gorgeous Gardens

Facebook Group









page

Proven Winners Facebook



youtube.com/user/ provenwinners



Instagram @provenwinners pinterest.com/provenwinners



Pinterest

E-Newsletter

Over 300,000 consumers across the U.S. and Canada have opted in to receive our monthly Winner's Circle e-newsletter and that number is growing every year. This publication includes articles on seasonal topics, highlights key varieties of annuals, perennials and shrubs, and features a Pinterest board, container recipe and video.

Websites

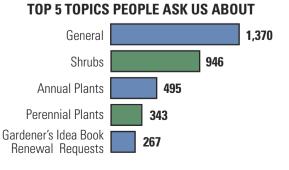
More than 7.2 million visitors have explored our websites over the past year, including our main site and two additional websites which focus on key products: www.nationalplantoftheyear.com and www.beauty.provenwinners.com, which contains expanded content from the Gardener's Idea Book.

Responding to Gardeners

Our staff is available daily to assist consumers with their gardening guestions. Over 90% of all guestions submitted are answered within the first 24 hours. You'll see in the chart at right that most people ask about general gardening topics, with shrubs, annuals, perennials and Gardener's Idea Book requests rounding out the top five.







Gardener's Idea Book



We are excited to see our most popular consumer gardening publication gaining in popularity. An additional 54,000 people requested our *Gardener's Idea Book* for the first time this year — an increase of 103%. In addition to the half million standard printed copies, we created a vertical version in both English and French to serve our customers in Quebec.

www.provenwinners.com/container-gardening/ideabooks





Expanded Content on beauty.provenwinners.com

Moving well beyond words and pictures on paper, we bring the concepts from the *Gardener's Idea Book* to life online at www.beauty.provenwinners.com, on specially created Pinterest boards, in videos and feature articles. We welcome you to share our #1 resource by linking to and sharing the *Gardener's Idea Book* content on your own website and social media channels.





Even the nursery cats love our Gardener's Idea Book.

What Marketing are You Doing in MY Area?

More than you and your customers might think! We've put together individualized marketing summaries for Alberta, British Columbia, Manitoba, New Brunswick, Nova Scotia, Ontario, Quebec and Saskatchewan. Find them at www.provenwinners.com/professionals/localmarketing.



Canadian Billboard Campaign *

Featuring the National Plants of the Year **11 Cities – 73 Million Impressions**

April 13 – June 21*

Alberta Campaign Calgary Billboard 1	Total 1,871,352
Calgary Billboard 2	2,557,044
Edmonton Billboard 1	855,036
Edmonton Billboard 2	1,293,852
Edmonton Billboard 3	<u>2,091,012</u>
Total	8,668,296
British Columbia Campaig	ın Total
Abbotsford Billboard 1	3,215,520
Abbotsford Billboard 2	2,504,950
Abbotsford Billboard 3	4,328,170
Chilliwack Billboard 1	2,385,530
Kamloops Billboard 1	291,816
Kamloops Billboard 2	875,448
Kamloops Billboard 3	1,167,264
Kelowna Billboard 1	1,374,828
Kelowna Billboard 2	1,139,040
Kelowna Billboard 3	NA
Vancouver Billboard 1	400,624
Vancouver Billboard 2	1,040,256
Vancouver Billboard 3	848,736
Vancouver Billboard 4	1,374,912
Vancouver Billboard 5	443,520
Vancouver Billboard 6	726,880
Vancouver Billboard 7	157,248
Vancouver Billboard 8	367,080
Vancouver Billboard 9	524,160
Vancouver Billboard 10	1,718,584
Vancouver Billboard 11	2,033,752
Vancouver Billboard 12	4,437,104
Vancouver Billboard 13	1,470,000
Vancouver Billboard 14	2,717,568
Vancouver Billboard 15	354,816
Victoria Billboard 1	1,553,776
Victoria Billboard 2	1,210,566
Victoria Billboard 3	<u>293,608</u>
Total	38,955,756

Ontario Campaign	Total
Toronto Billboard 1	1,516,410
Toronto Billboard 2	1,513,386
Toronto Billboard 3	890,652
Toronto Billboard 4	6,833,820
Toronto Billboard 5	<u>7,018,746</u>
Total	17,773,014
Quebec Campaign	Total
Quebec Campaign Montreal Billboard 1	Total 732,732
Montreal Billboard 1	732,732
Montreal Billboard 1 Montreal Billboard 2	732,732 4,606,602
Montreal Billboard 1 Montreal Billboard 2 Quebec Billboard 1	732,732 4,606,602 1,231,230

















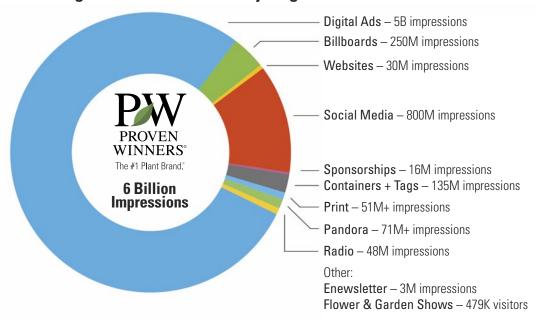
^{*} Campaign dates vary based on location

Proven Winners Delivers 6 Billion Impressions

Every single day, we're reaching out to consumers to communicate our brand promise and build the exposure that is so critical in our customers' success. Our broad reaching marketing campaign delivered over 6,000,000,000 impressions last year by harnessing the power of all the efforts you see pictured below.

These impressions serve as reminders and motivation for consumers who have never been exposed to the brand in addition to the loyal following we've worked to build. Though the campaign runs all year, it is most heavily weighted during peak selling seasons to help move product when store traffic is high.

Reaching Consumers from Every Angle



Digital Ads — Google advertising is a powerful tool for large scale reach out to the masses. Over five billion impressions were made last year through Google Display Retargeting. We strategically placed ads as consumers browsed Google or its partner websites, creating well-timed placements throughout the buying season.

Print — Print advertisements in U.S. and Canadian gardening and lifestyle magazines run from early spring to fall. In addition, a half million copies of our popular *Gardener's Idea Book* and 120,000 copies of *Gardening Simplified* are distributed by request each year.

Radio — Broadcast radio ads featuring Proven Winners ColorChoice shrubs run from Mother's Day to mid-June, targeting 48 million listeners.

Pandora — Pandora internet radio ad campaigns run from May through mid-July targeting 85% female and 15% male listeners, ages 35-64.

Websites — 30 million impressions were made in 2019 on provenwinners.com, nationalplantoftheyear.com, beauty.provenwinners.com and GardenDesign.com.

Containers + Tags — Consumers seek out our signature white branded container to know they are buying authentic Proven Winners annuals, perennials and shrubs at retail.

Social Media — We're engaging with consumers every day in the dynamic online communities we've built on social channels including Facebook, Instagram, Twitter, Pinterest and YouTube. In addition, spokeswoman Laura of @Garden Answer does a phenomenal job of highlighting our products while reaching her millions of fans daily.

Billboards — 90 U.S. and 42 Canadian billboard messages are displayed each spring along North America's busiest roadways remind consumers that it's time to shop for Proven Winners.

Sponsorships — Our GardenSmart PBS sponsorship reaches 92% of the country, hitting 96% of the top 25 markets with ads aired on 424 stations. That adds up to 2 million viewers per month, 81% of which are homeowners.



EXCLUSIVE MARKETING SOLUTIONS FOR IGCS

We're offering a revolutionary new marketing service exclusively for our IGC customers that aims to make your life easier while putting the power of the Proven Winners brand to work for your business. Subscribe to our Proven Winners CONNECT+ program at your preferred level, from the free Getting Started option to our premium Elite level, and let our marketing experts get to work for you.

Once you have subscribed, you will start to see the benefits included in your selected package roll in. Our CONNECT+ marketing specialist will guide you through the process to ensure you maximize these valuable opportunities to connect with your customers.

In the chart below, you'll see that all your favorite benefits like a free pizza party for certified retailers, Proven Winners t-shirts and readymade social media graphics are still available to you free of charge. We've also added many more unique marketing solutions for our paid subscribers, including custom graphics and targeted ads for Facebook, free cases of our popular *Gardener's Idea Book*, custom videos by Laura of Garden Answer, and an innovative new approach to helping consumers find products in your store with our new online inventory listing.

2020 Subscribers	GETTING STARTED	BASIC	ENHANCED	ELITE
Total Retail Locations	943	66	35	49
Canadian Retail Locations	104	12	0	3



BENEFIT	GETTING STARTED	BASIC	ENHANCED	ELITE
Become a Certified Proven Winners Retailer	X	X	X	X
Enhanced Find a Retailer Listing	X	X	X	X
Proven Winners University	X	X	X	X
Free Pizza Party	X	X	X	X
Free Proven Winners T-Shirt or Hat (for all Certified employees)	X	X	X	X
Proven Winners Photo Library Access	X	X	X	X
Subscription to Retailer Newsletter	X	X	X	X
Free Gardener's Idea Books		2 cases/200 books	5 cases/500 books	10 cases/1,000 books
Point of Purchase Materials Access to our Custom POP Design Team		\$50 coupon	\$100 coupon X	\$150 coupon X
PowerPoint Presentations New topics coming for 2021		1 Presentation	3 Presentations	6 Presentations
Readymade Social Media Graphics	Х	Х	Х	Х
Custom Facebook Graphics		15 graphics with your logo added	25 graphics with your logo added	45 custom graphics
Targeted Facebook Ad Campaign			3 wk campaign	6 wk campaign
Eligible for Inventory Listing on provenwinners.com			X	X
Laura of Garden Answer Custom Videos				Up to 5 videos
Garden Design Retailer Listing				X



The newest way for growers and retailers to expand their knowledge of Proven Winners is OnDemand. This program will benefit anyone in our industry who is interested in learning more about our plants, products and programs. To start, we'll ask each person to create an account, and select your relationship to the industry (wholesale grower, retailer, etc). This will enable us to better tailor our communications and training videos to your needs.

Proven Winners OnDemand is completely FREE, and all content is available at your fingertips 24/7. You can watch our videos when it's convenient for YOU! You can pause to take notes or to take a break or "rewind" in case you missed something. Below are the screens you'll see when you set up your OnDemand registration.

Ready to get started? Visit provenwinners.com/ondemand-industry

Questions? Email us at **ondemand@provenwinners.com** and we'll be happy to assist you.



Simply click the Get Started link to set up your profile in our OnDemand system.



Above are examples of a few of many online training courses from the Proven Winners University available to retailers through our new OnDemand system.

Expanded Training for Certified Retailers

Join the Proven Winners University and take advantage of a valuable benefit created exclusively for our Certified Retailers. Going beyond the topics covered in our Certified Training program, we've created a series of additional training videos on topics like container gardening, pollinators, garden pests, tips for consumer success, regional advice, sales and marketing tips.

These 2-5 minute, informative videos can be used in weekly staff meetings, assigned to employees to complete on their own, or shown on a kiosk in your store.



Become a Certified Retailer

Join hundreds of other garden centres and thousands of employees who took advantage of our FREE staff training program and became Certified Proven Winners Retailers in 2020. 99% of Certified IGC employees say they would recommend our training program to a co-worker. Learn everything you need to know about Proven Winners plants to have a successful season next year with our online training program which runs Feb 1 through May 1 at www.provenwinners.com/training.

Certified Retailers Gain Visibility Online

It's more important than ever before to become a Certified Proven Winners Retailer. as our online Retailer Locator now ONLY maintains active listings for Certified Retailers. We need to send consumers to retailers who have dedicated their efforts towards training their staff on Proven Winners plants. Retailers will need to maintain their Certified status each year to keep their free listing active. Uncertified retailers will be listed as "unverified locations" until they complete Certification.

130 Certified Garden Centres in Canada



A&M Garden Centre - London ON Arnold's Greenhouses - Norval ON Art Knapp/Kamloops – Kamloops BC Art Knapp/Port Coquitlam - Port Coquitlam BC

Art Knapp Plantland/Prince George - Prince George BC

Azilda Greenhouses - Azilda ON

Backyard By Design Garden Centre - Ingersoll ON Baltimore Valley Garden Centre - Baltimore ON Birch Meadow Greenhouses - Athabasca AB

Black Forest Garden Centre - King City ON

Bloomers - Maple Ridge BC

Bloomin' Acres Greenhouses - Brooks AB

BMR Greenhouses & WaterGardens - Leduc County AB

Boser's Greenhouse - St. Walburg SK

Coast Builders RONA Madeira Park, B.C. - Madeira Park BC

Coast Builders RONA Sechelt B.C. - Sechelt BC

Coles Garden Patch - Miramichi NB

Country Blooms Garden Centre – Lethbridge County AB

Country Lane Greenhouse - Wyoming ON Countryside Greenhouses - Drumheller AB

Coville's Greenhouses - Prescott ON

Cut & Dried Flower Farm - Glencairn ON Dig Garden Centre - South Slocan BC

Dutch Growers - Saskatoon SK

Duykers Greenhouses - Antigonish NS

Eggie's Greenhouse - Swan River MB

Ego's Nurseries Ltd - Oro-Medonte ON

Estate Gardens - Sherwood Park AB

Faith Greeenhouses - Lewisporte NL

Farmgate Gardens - Foxboro ON

Floral Garden Creations - Bentley AB

Fora Outdoor Living - Ancaster ON

Frontiers Flower Patch - Frontier SK

Green Acres Greenhouse - Leslieville AB

Green Valley Gardens - Camrose AB

Grobe's Nursery & Garden Centre - Breslau ON

Grow & Gather - Maple Ridge BC

High Mountain Farm - Salmon Arm BC

Hilltop Greenhouses - Delburne AB

Hunters Garden Centre/Broadway - Vancouver BC

Hunters Garden Centre/Surrey - Surrey BC

Kentwood Gardens - Dresden ON

Kool Breeze Farms - Summerside PE

Landale Gardens - Thunder Bay ON

Les Vivaces de La Vallee - Gracefield OC

Lester's Farm Market - St. John's NL

Local Nursery & Garden Center

(formerly Cannor Nurseries) - Spruce Grove AB

Make It Green Garden Centre - Stittsville ON

Mar-Wes Holdings Ltd. - Edson AB

Marks' Greenhouse - Dartmouth NS

Marlin Orchards & Garden Centre - Cornwall ON

Minter Country Garden Ltd. - Chilliwack BC

Mother Nature - Powell River BC

New North Greenhouses - Sault Ste. Marie ON

On Earth Gardens & Design - Lousana AB

Parkland Nurseries & Garden Center Ltd. - Red Deer county AB

Peggy D's Garden Centre - Rosetown SK

Pepiniere Lapointe Inc. - Mascouche QC

Petal Place - St Andrews MB

Plainview Greenhouses - Beausejour MB

Pratt's Garden Centre & Pratt's Lawn Care & Landscapes - Bala ON

Purity Feed Company - Kamloops BC

Purity Feed Farm and Garden Centre - Merritt BC





Riverside Greenhouses - Heathcote ON

Rooted By the River Wholesale Tree Nursery - Clearwater BC

Sandhu Greenhouses & Nursery - Osoyoos BC

Sarah's Country Greenhouse - Erinsville ON

Secord Crowe Greenhouse - Dauphin MB

Shades of Green Ltd. - Saint John NB

Shamrock Greenhouse & Nursery - Foam Lake SK

Sipkens Nurseries - Wyoming ON

Steckle's Produce & Flowers - Harriston ON

Sun Harvest Greenhouses - Glenburnie ON

Sunnyside Nursery/Taber - Taber AB

Tacq's Garden Market - Tupperville ON

Terra Greenhouses - Waterdown ON

Terra Greenhouses - Burlington ON

Terra Greenhouses - Hornby ON

Terra Greenhouses - Hamilton ON

Terra Greenhouses - Vaughan ON

Terra Greenhouses - Milton ON

The Country Basket Garden Centre - Niagara Falls ON

The Garden Spot – Swan River MB

The Green Spot - Brandon MB

Top Crop Garden Farm & Pet - Cranbrook BC

Top Crop Too – Kimberley BC

Tree Valley Garden Centre Ltd. - Stouffville ON

Vandula Farms - Delta BC

Vermeers Garden Centre and Flower Shop - Welland ON

Walker's Greenhouse - Rivers MB

Winderberry - Windermere BC

Windsor Greenhouse Ltd - Abbotsford BC

Proven Signage Solutions

Order ready-to-go signage at provenwinners.com/signage. Or get started on your customized POP for spring by contacting Tabatha at tabatha@provenwinners.com or 1-601-527-5213.

Ready-to-Go

Popular pre-printed signage including posters, banners, benchcards and more is the fastest way to sign your store before opening day.

Don't miss our newly redesigned benchcards, square posters and recipe signage this year.



We also have many POP items in French.









Semi-Customized

Add your business' logo to our standard signage for an easy branded solution for all your POP needs. We'll ship it within a week of final proof approval. Use your new customized signage to create a Proven Winners destination within your store or order select pieces for special displays.





Fully Customized

Let's work together to create signage that matches your store's style. You'll choose imagery that reflects popular plants in your region, add your logo and custom message. We'll take care of everything else so you'll be ready to sign your store in your own signature style.





Garden Answer Inspires Millions



Laura of @GardenAnswer www.gardenanswer.com

Social media influencers Laura and Aaron of Garden Answer have become unparalleled brand ambassadors for Proven Winners. Devoted followers from around the world are learning how to garden through the videos they are producing for Proven Winners annually. Every day, we hear from consumers who tell us they've discovered our brand through Garden Answer.

Garden Answer By the Numbers

3M Facebook Followers
750M Facebook Views
930K YouTube Subscribers
139M YouTube Views
304K Instagram Followers

Keys to Laura's Success

- She's a relatable, real world figure who knows her stuff.
 She's not afraid to show her successes and failures.
- People trust her recommendations. 92% of consumers are more likely to trust their peers over advertising when it comes to purchase decisions.
- People want to be like her. Retailers have told us their customers come in looking for the products Laura has used in her videos.
 84% of consumers will take action based on the reviews and recommendations of trusted sources.



Planting a Perennial Container – YouTube 103K views



Planting Strawberries in Containers - YouTube 353K views



Goodhearted[™] tomato Instagram – 8,400 likes



Supertunia® Mini Vista® Morning Glory Facebook – 7.4K likes



Supertunia Vista® Bubblegum® hayracks Instagram – 11K likes



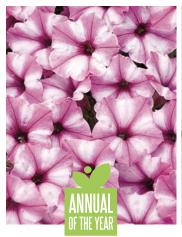
Truffula™ Pink Gomphrena at sunset Facebook – 17K likes

National Plants of the Year™ Promotions

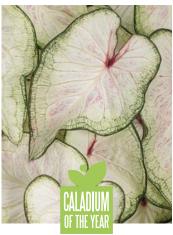
Demand for our National Plants of the Year skyrockets each year due to extensive promotional activities by Proven Winners and Garden Answer. A dedicated website — www.nationalplantoftheyear.com — enhances exposure for the exceptional varieties in this program. Additionally, we promote the National Plants of the Year through all of our other marketing efforts including our *Gardener's Idea Book*, social media, newsletters and more.

There's no better brand ambassador to promote our National Plants of the Year than Laura of Garden Answer. In videos commissioned by Proven Winners used on her own social channels and our Facebook page, she builds awareness and excitement for the program. Additionally, Laura produces custom videos for our Connect+ elite subscribers.





SUPERTUNIA® MINI VISTA™ Pink Star *Petunia*



HEART TO HEART™ 'White Wonder' Caladium



'Cat's Pajamas' Nepeta



SHADOWLAND® 'Wheee!' Hosta



PUGSTER BLUE® Buddleia



OSO EASY ITALIAN ICE®
Rosa



TUFF STUFF AH-HA® *Hydrangea*



KODIAK® Orange Diervilla

Stay Informed - Sign Up Today

Don't miss our newsletters for growers and retailers.

Do you receive our monthly newsletters? Sign up today at www.provenwinners.com/professionals/newsletters.

Our **Grower Newsletter** includes videos on plant varieties and culture information, combination ideas, growing tips for a variety of greenhouse settings, trial garden updates, and event information.

Our **Retailer Newsletter** includes ideas from retailer settings across the U.S. and Canada, the latest in social media with links to ready to use graphics, new plant information and updates on our promotional efforts.



